

MISCELLANEOUS SERVICES

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**MISCELLANEOUS SERVICES**

**I. LOCAL DIRECTORY ASSISTANCE SERVICE**

**A. General**

1. The Company furnishes Local Directory Assistance Service whereby customers may request assistance in determining directory information for individuals or businesses that are located within the state.
2. A customer request for directory assistance is any call to a directory assistance attendant.
3. The rates, set forth below, apply to calls from customers whose request for directory information is handled by the Company's Directory Assistance Provider.
4. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.
5. The Local Directory Assistance rate applies per call whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.
6. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this Tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.

**B. Rates and Charges**

1. For customer direct dialed calls to the directory assistance attendant in excess of the monthly allowance, a charge of \$0.85 per call is applicable.
2. Where the customer places a call to the directory assistance attendant via an operator, or has directory assistance charges billed to a telephone calling card or to a telephone number other than the originating number, an additional charge of \$0.85 applies for each call (maximum of two requests per call).

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**MISCELLANEOUS SERVICES**

**II. NATIONAL DIRECTORY ASSISTANCE SERVICE**

**A. General**

1. The Company furnishes National Directory Assistance Service whereby customers may request assistance in determining directory information for individuals or businesses that are located outside their LATA. Requests for local or intraLATA listings are billed under the Local Directory Assistance charges as described in Section 5 of this tariff.
2. A customer request for directory assistance is any call to a directory assistance attendant.
3. The rates, set forth below, apply to calls from customers whose request for directory information is handled by the Company's Directory Assistance Provider.
4. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.
5. The National Directory Assistance rate applies per call whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.
6. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this Tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.

**B. Rates and Charges**

1. For customer direct dialed calls to the directory assistance attendant in excess of the monthly allowance, a charge of \$1.25 per call is applicable.
2. Where the customer places a call to the directory assistance attendant via an operator, or has directory assistance charges billed to a telephone calling card or to a telephone number other than the originating number, an additional charge of \$0.85 applies for each call (maximum of two requests per call).

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III. DIRECTORY ASSISTANCE CALL COMPLETION

A. General

1. Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance (DA) operator. The call may be completed automatically or by the Directory Assistance operator.
2. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect.
3. There are no allowances for DACC; however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in the Directory Assistance Service section of this tariff.
4. For intraLATA calls, the rate for DACC and the appropriate long distance message charges will apply to calls placed by customers described above.

B. Rates and Charges

The rates and charges set forth below for DACC are in addition to the Directory Assistance rate, as well as the Long Distance Message Telecommunications Service usage rates, or local message rates, if applicable.

**Per Request**

Directory Assistance Call Completion, each call completed	\$0.35
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**MISCELLANEOUS SERVICES**

**IV. DIRECTORY LISTINGS**

**A. General**

These regulations apply only to the alphabetical section of the directory containing the regular alphabetical list of customers, and do not apply to listings or advertising appearing in the classified section.

1. The alphabetical list of names of customers is designed solely for the purpose of informing parties of the telephone numbers of customers and those entitled to use the customer's service, and does not contemplate a special arrangement of names.
2. The Company has the right to limit the length of any listing in the directory to one line by the use of abbreviations, if the clarity of the listing or the identification of the customer is not impaired.
3. A listing must conform to the Company's directory specifications.
4. A listing may be omitted from the directory upon request of a customer in writing under the conditions specified in Non-published Service and Non-listed Service. Refer to Paragraphs F. and G. following for additional regulations on non-published and non-listed directory listings.
5. The length of the contract period for extra directory listings where the listing actually appears in the directory is the directory period, unless the main contract is canceled prior to the end of the period.
6. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

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**MISCELLANEOUS SERVICES**

**IV. DIRECTORY LISTINGS (Continued)**

**A. General (Continued)**

These regulations apply only to the alphabetical section of the directory containing the regular alphabetical list of customers and do not apply to listings or advertising appearing in the classified section. (Continued)

7. Whenever any question arises as to the right of a customer to list the name of a business which they claim they are authorized to represent or to use a listing which includes the trade name of another, the Company may require the customer to provide written authorization to use such name, from the owner of such name, addressed to the Company for the acceptance, insertion or continuance of such listings. The Company may refuse to accept or to delete such listings where such written authority is not furnished or such authority is withdrawn by the owner, in writing, to the Company.
8. The Company will correct directory errors or omissions at no charge to the customer in cases where the Company is responsible for the directory error or the omission.

**B. Primary Listings**

1. One listing, termed the primary listing, is provided without charge for each separate customer service. When two or more access lines or trunks are consecutively assigned, the first number of the group is considered the primary listing. Where two or more access lines or trunks are not consecutively assigned, a primary listing may be made for each line.
2. No name, whether actual or assumed, or phrase will be listed when in the opinion of the Company the name or phrase is requested for advertising purposes or to gain special position or prominence in the directory. No name or phrase will be listed which, in the opinion of the Company, is likely to mislead or deceive the public.

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**MISCELLANEOUS SERVICES**

**IV. DIRECTORY LISTINGS (Continued)**

**B. Primary Listings (Continued)**

3. The primary listing must be the actual name of the customer to whom service is rendered or:
  - a. In the case of residence service, the names of a member of the customer's family or household. Also, a dual name primary listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two first names. This listing is comprised of a surname, two first names, address, and telephone number.
  - b. When providing a primary listing for two individuals and an extra line is required for that primary listing, extra line charges will apply.
  - c. In the case of business service, the name of the business or of a member, officer, employee, or representative thereof, or the name of another business which the customer owns, controls, or represents.
  - d. The name of a party that the service is contracted for by another insofar as it meets the above requirements.

**C. Regular Extra Listings**

1. Usually all extra listings assigned must use the same address and telephone number as the primary listing except for alternate listings; however, when the Company considers it necessary to facilitate directory usage it may permit listings under a different address from the primary listing while using the telephone number of the primary listing.
2. In connection with service provided at hotels, motels, retirement homes, or boarding houses, extra listings may be provided in the names of permanent guests or tenants at that location, provided approval is obtained from the hotel or motel involved, without issuing a separate bill.

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**MISCELLANEOUS SERVICES**

**IV. DIRECTORY LISTINGS (Continued)**

**C. Regular Extra Listings (Continued)**

3. At the customer's option, extra listings may be obtained when a directory is published. If the extra listings are requested between issues of directories, the listings appear on information records only. The monthly charges for extra listings begin at the time the listings are posted on information records.
4. Business extra listings may be the names of partners or members of a partnership or firm, the names of officers of the corporation, or the names of business associates or employees of a business establishment. Business extra listings may be the bona fide names of individuals, firms, or corporations that the customer owns or controls or is duly authorized to represent. Listings that are designed primarily to give publicity to a commodity or service are not accepted.
5. Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household as part of the family unit.

**D. Special Types of Extra Listings**

1. Dual Listings - Dual listings, including listings of nicknames, abbreviated names, names that are commonly spelled in more than one way, and rearrangements of names are permitted when the Company considers the listing necessary for the proper identification of the customer. Dual listings intended to secure a preferential position in the directory or for advertising purposes are not permitted.
2. Alternate Listings - The listing of an alternate telephone number to be called in case no answer is received is permitted for customers in all classes of service. The consent of the customer in whose name the alternate number and service are provided to is required prior to providing the alternate listing.

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**MISCELLANEOUS SERVICES**

**IV. DIRECTORY LISTINGS (Continued)**

**D. Special Types of Extra Listings (Continued)**

3. Cross-Reference Listings - Cross-reference listings are permitted when their use will facilitate in the handling of telephone calls.
4. Extra Lines of Information - The listing of additional lines of information like office hours which are not required by the Company to efficiently handle telephone traffic are not included in the regular charges for the service. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at an extra charge. Extra listing rates apply to the listing of office hours or other information desired by the customer in connection with its listing. This rate applies to each additional line of information.

**E. Foreign Exchange Listings**

Foreign exchange listings are listings which appear in a directory other than the directory for which local service is furnished. The minimum contract period for which charges will apply will be for the duration of the directory and are payable in advance. Foreign listings will be discontinued and a refund made based on the months remaining for the duration of the directory after main service has been disconnected.

**F. Non-listed Service**

A listing is “non-listed” when the number does not appear in the directory, but may be obtained from the Directory Assistance Operator. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to save the Company harmless from any damages that might result because of the non-listed service and to absolve the Company from any responsibility for the failure of the customer to receive telephone calls because of the non-listed service.

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**MISCELLANEOUS SERVICES**

**IV. DIRECTORY LISTINGS (Continued)**

**G. Non-published Service**

1. A listing is non-published when a customer requests that no listing be placed in the Company's directories and information records available to the general public. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to hold the Company harmless from any damages which might result because of the non-published listing and to absolve the Company from any responsibility for the failure of the customer to receive telephone calls because of the non-published listing.
2. The Company is not liable for damages arising from publishing the telephone number of a non-published service in the telephone directory, refusing to disclose a non-published telephone number upon request or disclosing the telephone number of any person. If such numbers should be published in the telephone directory, the Company's liability is limited to a refund of the monthly charges applicable for non-published service. If this occurs, the Company shall offer the customer a new non-published number and shall waive the nonrecurring service charge that would otherwise apply.
3. A customer residing in an E911 Service district forfeits the privacy afforded by non-published and/or non-listed telephone service to the extent that the customer's name, telephone number, and address associated with the customer's service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.
4. When a call is placed from a telephone number associated with a non-published listing, the name and number may be disclosed if the called party has equipment to display the calling name and number. Caller ID per call and Caller ID per line blocking will prevent the display of the calling name and number, and is available in areas where Caller ID disclosure is possible. Descriptions and rates for Caller ID per call and Caller ID per line blocking are included in SECTION 5 of this Tariff.

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MISCELLANEOUS SERVICES

IV. DIRECTORY LISTINGS (Continued)

H. Rates and Charges

	<u>Monthly Rate</u>	
	<u>Residential</u>	<u>Business</u>
Primary Listing (one listing)	No Charge	No Charge
Regular Extra Listing	\$0.50	\$0.75
Extra Lines of Information, per line	\$0.50	\$0.75
Cross-reference or Dual Listing	\$0.50	\$0.75
Non-published Service, each	\$1.50	\$1.50
Non-listed Service, each	\$1.50	\$1.50

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**MISCELLANEOUS SERVICES**

**V. PAY TELEPHONE SERVICE**

**A. General**

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company -provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument-implemented or CO-implemented payphone line.
4. Rules and Regulations Applying to All Customers' Contracts found in this tariff are applicable to the provision of Payphone Service.
5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
6. A NID will be installed at a location determined by the Company which is accessible to the customer. The NID is a company provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the customer.
7. Applicable Nonrecurring Charges will apply for the move or rearrangement of the Company's facilities which are made at the request of the customer.

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**MISCELLANEOUS SERVICES**

**V. PAY TELEPHONE SERVICE (Continued)**

**A. General (Continued)**

8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rules or regulations of the Company.
9. Extensions to a payphone line are not permitted.
10. The multi-line business subscriber line charge (End User Common Line Charge), as found in NECA Tariff FCC No. 5 Section 17.1.2, applies per individual line or trunk.

**B. Responsibility of the Customer**

1. The customer, for the purposes of this tariff, is defined as the person subscribing to payphone service.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the Americans with Disabilities Act of 1990.
3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The Customer is responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.

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**MISCELLANEOUS SERVICES**

**V. PAY TELEPHONE SERVICE (Continued)**

**B. Responsibility of the Customer (Continued)**

5. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration program.
6. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's payphone access line. The Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
7. The customer is responsible for compliance with the FCC's Rules and Regulations regarding the use of pay telephones.

**C. Violation of Regulations**

Upon notification from the Company that the customer-provided equipment or wiring is causing or is likely to cause harm, the customer shall make such changes as is necessary to remove such harm. Failure to make such changes will result in the disconnection of service until such change is completed to the satisfaction of the company.

**D. Instrument Implemented Payphone Service**

Instrument-Implemented Payphone Service is an access line for use with a payphone instrument designed to perform various functions. Payphone instruments are to be provided by the customer.

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**MISCELLANEOUS SERVICES**

**V. PAY TELEPHONE SERVICE (Continued)**

**E. Central Office (CO) Implemented Coin Line**

1. Central Office (CO) Implemented Coin Line Service is an access line for use with a coin supervision feature. Payphone instruments are to be provided by the customer.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented Coin Line Service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin monitoring, coin control (collect and return of coins, if applicable), and/or answer supervision. CO-Implemented Coin Line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO-Implemented Coin Line Service is provided by the Company per the technology available from the Company's facilities. It shall be the responsibility of the CO-Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line feature offered by the Company.

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**MISCELLANEOUS SERVICES**

**V. PAY TELEPHONE SERVICE (Continued)**

**F. Features and Functions**

1. CO Coin Line Signaling (Coin Supervision) provides the electrical signaling for:
  - a. Coin monitoring - indicating to an operator service provider the number and denomination of coins deposited based on information provided by the payphone;
  - b. Coin collection and return - indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party where applicable and offered by the Company, and;
  - c. Answer supervision - indicating to the payphone that the calling line has answered the call, where applicable and is technically feasible.
2. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided where such facilities are available at the customer's option.
3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request Selective Class of Call Screening and/or OLS.

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**MISCELLANEOUS SERVICES**

**V. PAY TELEPHONE SERVICE (Continued)**

**F. Features and Functions (Continued)**

4. CO-Implemented Coin Line features, including coin monitoring, coin collect and return (where applicable) and/or answer supervision, are provided by the Company per the technology available from the Company's facilities. It shall be the responsibility of the CO-Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Company.

**G. Rates and Charges <sup>(1)</sup>**

	<b><u>Monthly Rate</u></b>
Instrument Implemented	\$8.50
Central Office Implemented	\$11.00
Selective Class Call Screening	\$2.00
Coin Supervision/Transmission	\$3.41

<sup>(1)</sup> Applicable Service Charges are listed in Section 2 of this tariff.

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MISCELLANEOUS SERVICES

VI. OFF-PREMISES EXTENSION

A. General

1. Off-Premises Extension provides for originating and receiving calls from locations equipped with instruments in addition to the location of the primary exchange access line terminations.
2. Off-Premises Extension will be provided in connection with all classes of exchange access line telephone service except Pay Telephone Service.
3. Off-Premises Extension must be located on the same premises as the customer's main service, except as provided below. The service is restricted to the use of the customer, his employees or associates or to members of the customer's immediate household. When either the primary telephone service or extension line is at a business location, business rates apply.
4. Provided that facilities are available and there are no technical limitations, extension lines may be located on other premises by special authorization only when valid need is established and subject to the following conditions:
  - a. Where two (2) or more premises are used in the conduct of one establishment or business.
  - b. Business extension lines may be provided at the residence location of the same customer.
  - c. Residence extension lines may not be provided at business locations unless business rates apply at both locations.
5. Two (2) separate telephone numbers may be required for the establishment of this service, and the customer is charged for two (2) one-party services.
6. Separate telephone numbers, other distinctive designations or code ringing are not assigned to extension lines.

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**VI. OFF-PREMISES EXTENSION (Continued)**

**A. General (Continued)**

7. Residential Off-Premises Extension to other households on other premises will be furnished for inward service only for answering purposes.
8. Residential Off-Premises Extension to other buildings on the same premises will be furnished only for use by the customer, his employees or associates or members of the customer's immediate household.

**B. Rates and Charges <sup>(1) (2) (3)</sup>**

The rates and charges set forth below apply if the necessary facilities are available. If unusual expenditures are involved in making facilities available, the customer shall be required to pay an additional charge to cover the unusual expenditure and/or to contract for service beyond the initial service period.

	<u>Monthly Rate</u>
1. For each 1/10 mile or fraction thereof within 1/2 mile distance of main service <sup>(4)</sup>	\$0.50
2. Over 1/2 mile: first 1/4 mile or fraction thereof	\$2.50
3. Each additional 1/4 mile or fraction thereof	\$1.25

<sup>(1)</sup> Applicable Service Charges are set forth in Section 2 of this Tariff.

<sup>(2)</sup> Airline mileage is applicable. Mileage computed separately for each extension line. Fractions are rounded to the next highest increment.

<sup>(3)</sup> Monthly rate cannot exceed the applicable residence or business monthly local exchange service rate as set forth in Section 1 of this Tariff.

<sup>(4)</sup> Minimum monthly charge is \$2.00.

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### VII. TOLL BLOCKING SERVICE

#### A. General

1. Toll Blocking Service is an arrangement that prevents the origination of toll calls from an access line. This arrangement denies all calls starting with the digit "1" and toll calls as follows:
  - a. All calls starting with "1" except "1 + toll free" numbers, will be blocked at the serving central office; and,
  - b. For all calls dialed "0", "0+", or "00", the operator will be signaled not to complete any toll calls that would be charged to the customer's telephone number.
2. All local calls to telephone numbers such as repair service and public emergency number (e.g., 911) will be permitted from the access line.
3. All local calls to directory assistance will be permitted, except those that require 1+ dialing.
4. This service will not block all extra charges a customer might incur, such as collect calls, third party billed and/or long distance calls placed by dialing digits other than "1" or "0" (e.g., 976, if available).
5. The customer accepts full responsibility for denial of access to the toll network.
6. The customer accepts full responsibility for collect calls and/or long distance calls placed by dialing digits other than "1" or "0".
7. The customer holds the Company harmless from any and all liabilities and/or damages which may be alleged or incurred by toll blocking, collect calls, and/or long distance calls placed by dialing digits other than "1" or "0".

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MISCELLANEOUS SERVICES

VII. TOLL BLOCKING SERVICE (Continued)

A. General (Continued)

8. The Company will take all steps it can to implement the blockage of “0”, “0+” and “00” sent paid toll calls. However, this service requires implementation in the toll center of other local and long distance companies. If any of these toll centers do not recognize toll blocking procedures as outlined herein, charges for operator calls may appear on the customer’s bill. A credit will be issued for any such calls, upon notification by the customer.
9. This service is available only where facilities permit.

B. Rates and Charges

	<u>Monthly Rate</u>
Toll Blocking Service	No Charge

**MISCELLANEOUS SERVICES**

**VIII. 900/976 CALL RESTRICTION SERVICE**

**A. General**

1. 900/976 Call Restriction is a central office service that allows a customer to restrict certain outgoing local and long-distance calls from their exchange access line. Call Restriction precludes completion of calls placed by dialing numbers preceded by 1+900 or 976. These calls are also referred to as pay-per-call information services. Calls placed to 976 numbers using the Long Distance Message Telecommunications Network (e.g., 1+976 or 1+(NPA)+976), may not be screened by the Company, and may not be included in 900/976 Call Restriction service.
2. Calls placed to restricted numbers from an access line equipped with 900/976 Call Restriction service will be directed to a central office announcement where available.
3. 900/976 Call Restriction is offered only in conjunction with Residence and Business exchange access line or trunk service.
4. The minimum contract period for this service is one month.
5. The Company shall be held harmless from any and all losses resulting from the blocking of pay-per-call information services.
6. This service is available only where facilities permit.

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MISCELLANEOUS SERVICES

VIII. 900/976 CALL RESTRICTION SERVICE (Continued)

**B. Mandatory Call Blocking**

1. Access to pay-per-call information services (i.e., 900 and 976) will be automatically blocked for subscribers to Pay Telephone Service.
2. The Company may elect to block access to pay-per-call information services from a subscriber's line if charges for 1+900 and/or 976 services originating from the customer's line are not paid. The Company will use its normal billing and collection investigation procedures for toll to determine if blocking is necessary.

**C. Rates and Charges**

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
900/976 Call Restriction	\$ 2.00	\$ 3.00

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**MISCELLANEOUS SERVICES**

**IX. INTRAEXCHANGE PRIVATE LINE SERVICE**

**A. General**

1. The Company provides facilities where available for Intraexchange Private Line Service for the purpose of telecommunications, signaling, telemetry and electrical control solely for the use of customers within its Exchange Service Area.
2. Channels for services not specifically named elsewhere in this tariff, and for the purposes other than telecommunications will be furnished where facilities are available and where, in the Company's judgment, the use to be made of such channels is not contrary to Company regulations or detrimental to other services.
3. The Company does not usually furnish channels with a better than normal grade of transmission. Higher-grade channels will be provided on a cost basis only when physically and economically practicable on the part of the Company.
4. Private line service may not be connected to the telecommunications network for local exchange service or long distance message service.
5. Services provided under this tariff are intended for use by intraexchange private line customers in obtaining end-to-end private line services. Interexchange carriers may use services found in this tariff which will meet their administrative needs. An interexchange carrier cannot obtain services from this tariff to furnish a segment of their authorized service offerings. Interexchange carriers may obtain private line facilities from the Access Service Tariff of the Company.
6. The purpose for which the intraexchange private line service is to be used must be made known to the Company at the time of application for service. The customer will notify the Company in writing prior to a planned change in use.

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MISCELLANEOUS SERVICES

IX. INTRAEXCHANGE PRIVATE LINE SERVICE (Continued)

B. Rates and Charges

	<u>Monthly Rate</u>
1. Extension Line Mileage Rates:	
For the first mile circuit or fraction thereof, circuit measurement	\$4.00
For each additional ¼ mile of circuit or fraction thereof, circuit measurement	\$1.00
2. Extension Line Terminated within the Same Building	\$1.00

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**MISCELLANEOUS SERVICES**

**X. OPTIONAL CALLING FEATURES**

**A. General**

1. Optional Calling Features are telephone service arrangements that may be provided only from central offices equipped to provide one or more of the features described in paragraph B.
2. Optional Calling Features can be provided in connection with individual line residence and business service. PBX trunk and rotary line groups must have all lines in the group equipped. Pay telephone services are excluded from this service.
3. Certain Optional Calling Features may require Tone Dialing Service for proper operation.

**B. Feature Descriptions**

1. Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred. When a service is programmed for both Call Forwarding and Call Waiting, only one of the two may be activated at any one time.

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**MISCELLANEOUS SERVICES**

**X. OPTIONAL CALLING FEATURES (Continued)**

**B. Feature Descriptions (Continued)**

2. Call Waiting - By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This service permits putting the first call on hold so that a second call can be answered. When a service is programmed for both Conference Calling and Call Waiting or Call Forwarding and Call Waiting, only one of the two may be activated at any one time.
3. Cancel Call Waiting - Permits a customer to disable the Call Waiting feature for the duration of one call. The feature is activated by dialing a special code prior to placing a call or during an established call. It is automatically deactivated when the customer disconnects from the call. When Cancel Call Waiting is activated, anyone calling the number will receive the normal busy treatment.
4. Three-Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards. When a service is programmed for both Three Way Calling and Call Waiting, only one of the two may be activated at any one time.
5. Direct Line - allows a customer to establish a switched connection to a previously selected number if the customer does not dial a number within a predetermined time period after going off-hook. When the customer's telephone goes off-hook and dialing begins within the predetermined time period, the call will proceed normally as dialed.

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**MISCELLANEOUS SERVICES**

**X. OPTIONAL CALLING FEATURES (Continued)**

**B. Feature Descriptions (Continued)**

6. Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. A customer may subscribe to either the 8-code capacity or 30-code capacity on their line.
7. Personal Ringing – Enables a customer to add up to three additional directory numbers to the same telephone line. Each number rings with a different ringing cadence enabling customers to determine whom the call is for.
8. Hot Line – Requires the user to place the telephone in an off-hook condition. The line is then automatically routed to a predetermined local or long distance telephone number. The Hot Line telephone is a non-dial instrument which restricts it to this application only.
9. Call Forward-Busy - Enables an incoming call to be automatically directed to a predetermined alternate telephone number if a busy signal is encountered at the intended call destination.
10. Call Forward-No Answer - Enables an incoming call to be automatically directed to a predetermined alternate telephone number if the intended call destination is not answered in a specified number of rings.

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MISCELLANEOUS SERVICES

X. OPTIONAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

11. Call Forward–Remote Activation - Remote Activation of Call Forwarding is an optional feature which provides customers at a remote location the ability to activate or deactivate any of the Call Forwarding features by using a Personal Identification Number (PIN).

The customer calls the dedicated Remote Activation of Call Forwarding number, inputs his/her own directory number followed by a security code, and then follows the appropriate Call Forwarding procedure to activate/deactivate Call Forwarding procedure. The customer gains remote access to the Call Forwarding features from a telephone equipped with tone dialing at a remote location.

This feature offers the benefits of convenience, increased flexibility, and timesaving for the customer making various Call Forwarding features more usable. It allows a customer who is moving from one place to another during the day the ability to forward calls to each new location without having to return to his/her base or home location each time

12. Call Pickup - Enables a customer with multi-line business or residential service to answer the other line by dialing a Call Pickup access code and taking the call at a more convenient location.
13. Call Return - Allows a customer to dial a code that will cause the feature to automatically re-dial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will re-dial the called number for a maximum of 30 minutes. A tone alerts the customer when the called line is available. This feature will not return calls to parties who have blocked delivery of their number or whose telephone number has been Call Forwarded to another number.

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MISCELLANEOUS SERVICES

X. OPTIONAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

14. Call Trace - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call that is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The Company will furnish the results of a trace to legally constituted law enforcement agencies or authorities upon proper request by them. The Company is not liable for damages if, for any reason, the Call Trace attempt is not successful.
  
15. Call Transfer Disconnect - A service that allows customers to initiate a three-way call with either an incoming or originated call and then disconnect leaving the two remaining parties connected.

The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to any optional flat rated local, toll, or expanded calling plan. Call Transfer Disconnect cannot be used to avoid toll charges.

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MISCELLANEOUS SERVICES

X. OPTIONAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

16. Distinctive Ringing - Allows a customer to program up to thirty-one (31) directory numbers with a distinctive tone or ring to alert the customer of an incoming call from those numbers. The customer can modify the list by activating or deactivating numbers. Distinctive Ring functions if the telephone receiver is on-hook or off.
17. Home Intercom - Allows a customer to communicate between telephone instruments on the same single-party access line. The customer dialing a Home Intercom code and the telephone number hears a busy signal. After hanging up, all telephones on the line ring. When any telephone on the line is picked up, the ringing stops, letting the customer know the call has been answered.
18. Long Distance Alert - Provides a distinctive ring if the receiver is on-hook to identify that the incoming call is long distance. Long Distance Alert delivers a distinctive tone if the receiver is off-hook and the customer also subscribes to Call Waiting.
19. Make Set Busy - Allows customers to make their telephone lines appear busy to all incoming calls.
20. Repeat Dial - Allows the customer to dial a code that will cause the feature to automatically re-dial the last number the customer dialed, whether the previous call was answered or busy. If the called number is busy, the feature will re-dial the called number for a maximum of 30 minutes. A tone alerts the customer when the called number becomes available.

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**MISCELLANEOUS SERVICES**

**X. OPTIONAL CALLING FEATURES (Continued)**

**B. Feature Descriptions (Continued)**

21. Selective Call Acceptance - Enables a customer to accept calls from up to six (6) numbers, either seven (7) or ten (10) digit, by dialing a code and entering the telephone numbers of the calls that will be allowed to terminate at the customer's telephone. All other calls are routed to a recording. This feature is activated/deactivated by the customer with an access code.
22. Selective Call Forwarding - Allows a customer to specify a special list of a maximum of six (6) telephone numbers, either seven (7) or ten (10) digit. Incoming calls placed to the customer from the telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally. The customer is responsible for payment of toll charges incurred for each call between the customer's telephone number and the telephone number to which the call is forwarded outside of the customer's local service area. This feature is activated/deactivated by the customer with an access code. However, if the customer has both Call Forwarding and Preferred Call Forwarding features, only one feature may be activated at a time.
23. Selective Call Rejection - Permits the customer to select a list of up to twelve (12) directory numbers from which calls are to be rejected. Calls from all directory numbers on the list route to a rejection announcement. Selective Call Rejection is activated or deactivated by dialing appropriate codes. Standard call completion will occur if a call originates from a central office that is not equipped for such features

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MISCELLANEOUS SERVICES

X. OPTIONAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

24. Subscriber Activated Blocking/PIN - Permits the customer to block certain types of calls. When activated, all calls made from that line are screened. If a call is made to a restricted number, the caller is routed to a recorded message. The customer may enter a Personal Identification Number (PIN) to override blocked status to continue a call. Subscriber Activated Blocking/PIN is activated or deactivated by dialing appropriate codes.
25. Wake Up Service - Permits the customer to program a request for a wake up call to ring at a preset time within the next 24 hours. Wake up Service is activated and deactivated by dialing appropriate codes.
26. Privacy Protector - Privacy Protector works to intercept unidentified callers. Calls that can be identified by Caller ID are connected as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the called number does not accept calls from telemarketers. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the customer also subscribes to Caller ID.

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**MISCELLANEOUS SERVICES**

**X. OPTIONAL CALLING FEATURES (Continued)**

**C. Rates and Charges**

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. Service Charges as described in Section 2 of this tariff do not apply to initiate Optional Calling Features.

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Call Forward – Busy	\$1.00	\$1.00
Call Forward – No Answer	\$1.00	\$1.00
Call Forward – Remote Activation	\$1.00	\$1.00
Call Forwarding	\$2.50	\$2.50
Call Pickup	\$3.50	\$3.50
Call Return	\$3.00	\$3.00
Call Transfer Disconnect	\$5.00	\$5.00
Call Waiting/Cancel Call Waiting	\$3.00	\$3.00
Direct Line	\$2.50	\$2.50
Distinctive Ringing	\$3.00	\$3.00
Home Intercom	\$3.00	\$3.00
Hot Line	\$2.50	\$2.50
Long Distance Alert	\$3.00	\$3.00
Make Set Busy	\$1.50	\$1.50
Personal Ringing, per number	\$2.50	\$2.50
Privacy Protector	\$3.95	\$3.95
Repeat Dial	\$3.00	\$3.00
Selective Call Acceptance	\$3.00	\$3.00
Selective Call Forwarding	\$3.00	\$3.00
Selective Call Rejection	\$3.00	\$3.00
Speed Calling – 8 Code	\$2.50	\$2.50
Speed Calling – 30 Code	\$3.50	\$3.50
Subscriber Activated Blocking/PIN	\$2.50	\$2.50
Three-Way Calling	\$2.50	\$2.50
Wake Up Service	\$3.00	\$3.00

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**MISCELLANEOUS SERVICES**

**X. OPTIONAL CALLING FEATURES (Continued)**

**B. Rates and Charges (Continued)**

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. Service Charges as described in Section 2 of this tariff do not apply to initiate Optional Calling Features. (Continued)

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
<u>Discounts</u>		
Select Package	\$13.95	\$13.95
<i>Includes the following features:</i>		
<i>Call Forwarding</i>		
<i>Call Waiting</i>		
<i>Call Waiting ID</i>		
<i>Caller ID</i>		
<i>Three-Way Calling</i>		
Multiple Feature Discount	\$0.50	\$0.50
<i>Credit per second feature and each additional feature</i>		
<u>Usage Sensitive Features</u> <sup>(2)</sup>		
	<u>Per Activation or Use</u>	
	<u>Residence</u>	<u>Business</u>
Call Forward	\$0.75	\$0.75
Call Forward – Remote Activation	\$0.50	\$0.50
Call Return	\$0.50	\$0.50
Call Trace	\$5.00	\$5.00
Repeat Dial	\$0.50	\$0.50
Three-Way Calling	\$0.75	\$0.75

<sup>(2)</sup> Total monthly charge for Usage Sensitive Features, with the exception of Call Trace, cannot exceed \$6.00.

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**MISCELLANEOUS SERVICES**

**XI. CALLER ID SERVICE**

**A. General**

Caller ID Service permits a customer to manage incoming and outgoing calls to their residence or business local exchange access line more effectively. For incoming calls, Caller ID Service functions only when the central office that serves the originating call as well as the customer's serving central office are both equipped for the service. For outgoing calls, Caller ID Service functions only when the customer's serving central office as well as the central office that serves the called number are both equipped for the services. Caller ID Services are only offered where technical facilities are available.

Caller ID Service applies to single line residence and business service, excluding pay telephone service.

In cases of emergency, an operator may assist the caller to override conditions imposed by Caller ID Service on a telephone line.

**B. Service Descriptions**

Caller ID Service (Caller ID) is the general category of the following services which assist customers in the management of incoming calls.

1. Caller ID Name and Number - Enables a subscriber to identify the calling party by a displayed name and number before the call is answered. The displayed name is the name associated with the Calling Party Number. When a Caller ID equipped line is on-hook, the Calling Party Number (CPN) and Calling Party Name (CNAM) are transmitted across the line during the silent interval between the first and second ring. Caller ID subscribers must provide and connect their own compatible customer premises equipment (CPE) to process the Caller ID transmission.

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**MISCELLANEOUS SERVICES**

**XI. CALLER ID SERVICE (Continued)**

**B. Service Descriptions (Continued)**

Caller ID Service (Caller ID) is the general category of the following services which assist customers in the management of incoming calls. (Continued)

2. Anonymous Call Rejection (ACR) - Allows customers to automatically reject all calls that have been “blocked,” and therefore marked anonymous by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.
  
3. Call Waiting Deluxe - Call Waiting Deluxe, also called Deluxe Spontaneous Call Waiting Identification, when added to an access line that also has Call Waiting and Caller ID, provides the customer with disposition options for incoming calls:
  - a. If the line is available, the call rings through as usual;
  - b. If the customer’s telephone is on-hook, the incoming caller’s name and/or directory number display(s);
  - c. If the customer is on a call, a second incoming call will not display name and/or directory number; the calling party hears an audible ring and the called party hears a call waiting tone signal.

Also, the calling party’s name and number will not display if:

- a. The calling party answers the telephone during the first ring;
- b. The calling party has blocked the call or has a blocked line.

The charge for Call Waiting Deluxe is in addition to charges for Call Waiting and Caller ID.

**MISCELLANEOUS SERVICES**

**XI. CALLER ID SERVICE (Continued)**

**B. Service Descriptions (Continued)**

Caller ID Service (Caller ID) is the general category of the following services which assist customers in the management of incoming calls. (Continued)

4. Call Waiting Display - Call Waiting Display, also called Spontaneous Call Waiting Identification, when added to an access line that also has Call Waiting and Caller ID, allows the customer to view the name and/or directory number of a waiting call. The display appears between the first and second tones alerting the customer that another call is coming in. The charge for Call Waiting Display is in addition to the charges for Call Waiting and Caller ID.

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MISCELLANEOUS SERVICES

XI. CALLER ID SERVICE (Continued)

C. Caller ID Service – Blocking Options

1. Caller ID – Per Call Blocking - Any calling party may prevent the delivery of their CPN to the called party by dialing an access code (\*67 on their touch tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activates per-call blocking. Per-call blocking is available at no charge.

If a calling party activates per call blocking, the CPN will not be transmitted across the line. Instead, Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

Caller ID – Per Call Blocking will not be provided on calls originating from pay telephones.

2. Caller ID – Per Line Blocking - Per-line blocking will be offered to a particular customer upon the customer's request. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. After the first time, customer requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking.

Customers who request per-line blocking also have the ability to unblock their line on a per-call basis by dialing an access code (\*82 or 1182) immediately prior to placing the call. The \*82 (or 1182) access code deactivates per-line blocking and delivers the CPN and calling party name for that call. Per-line blocking is automatically reactivated when the customer terminates the call.

Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

Caller ID – Per Line Blocking will not be provided on calls originating from pay telephones.

**MISCELLANEOUS SERVICES**

**XI. CALLER ID SERVICE (Continued)**

**D. General Regulations**

1. Caller ID Service will be provided in connection with individual and multiline residence and business lines. Although this service is available on line-side PBX trunk connections, it is not available on trunk-side PBX connections, such as DID. In addition, pay telephone services are excluded from this tariff offering.
2. Caller ID Service is offered on a subscription basis, which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID or not, has per-call blocking capability, unless that customer is calling from a pay telephone.
3. The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number which the calling party has requested to be omitted from the telephone directory or the disclosing of such telephone number to any person.
4. The Company shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed on to the telecommunication utility by the Company.

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**MISCELLANEOUS SERVICES**

**XI. CALLER ID SERVICE (Continued)**

**D. General Regulations (Continued)**

5. A person may not use Caller ID service to compile and sell specific local call information without the affirmative consent or approval of the originating telephone customer. This restriction does not prohibit the Caller ID subscriber from:
  - a. Verifying network performance or testing the provision of caller identification service;
  - b. Compiling, using, and disclosing aggregate Caller ID information;  
or
  - c. Complying with applicable law or legal process.

**E. Feature Interactions**

1. "Caller ID information" will not be displayed under the following conditions:
  - a. If the called party is off-hook.
  - b. If the called party answers during the first ring interval.
2. Caller ID is not available with services based on distinctive ringing which have a silent interval length insufficient for CPN transmission.
3. Identification of specific stations or extensions served by customer premise equipment is not possible. The main directory number associated with the customer premise equipment will be displayed.
4. Caller ID will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

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**MISCELLANEOUS SERVICES**

**XI. CALLER ID SERVICE (Continued)**

**E. Feature Interactions (Continued)**

5. When Caller ID service is provided in connection with line-side PBX trunk connections, the Company makes no guarantee that the calling party information will be delivered in a manner such that the customer's equipment will be able to transmit that information to the stations or extensions serviced by the customer premise equipment. Customers subscribing to Caller ID services in conjunction with line-side PBX connections are responsible for the provision of compatible customer premise equipment which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with Caller ID Services on line-side PBX connections will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any damage to the customer's equipment due solely to the transmission of the calling party information or for any incompatibility of the customer's equipment to perform satisfactorily with the information transmitted.

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**MISCELLANEOUS SERVICES**

**XI. CALLER ID SERVICE (Continued)**

**F. Rates and Charges <sup>(1)</sup>**

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. Service Charges as described in Section 2 of this tariff do not apply to initiate Caller ID Services.

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Anonymous Call Rejection	\$1.50	\$1.50
Call Waiting Deluxe	\$3.00	\$3.00
Call Waiting Display	\$0.50	\$0.50
Caller ID Name & Number	\$7.50	\$7.50

	<u>Non-Recurring Charges</u>	
	<u>Residence</u>	<u>Business</u>
Caller ID – Per Call Blocking	No Charge	No Charge
Caller ID – Per Line Blocking, First Time	No Charge	No Charge

<sup>(1)</sup> Rates for Caller ID Service do not include a charge for an instrument or other customer premises equipment.

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MISCELLANEOUS SERVICES

XII. TONE DIALING SERVICE

A. General

Tone Dialing Service is an optional service that provides for the origination of telephone calls through the use of a pushbutton tone pad rather than a standard rotary dial. The service requires special equipment and will be furnished only when the necessary facilities and equipment are available.

B. Rates and Charges <sup>(1)</sup>(2)

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Tone Dialing	\$1.00	\$1.50

(1) Rates and Charges are in addition to the access line rates for the class of service installed.

(2) If Tone Dialing Service is installed at the time of the initial installation, either residence or business, no additional service charge is applicable. If the Tone Dialing Service is installed or changed after the initial installation, service charges as set forth in Section 2 of this Tariff shall apply.

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**MISCELLANEOUS SERVICES**

**XIII. VACATION SERVICE**

**A. General**

Vacation Service is the suspension of telephone service for one month or more requested by a customer who has had service for at least one month. Only one period of suspension, not to exceed six months, is permitted in any calendar year.

**B. Rules and Regulations**

1. Vacation Service may begin and terminate on any day of the month provided sufficient advance notice is given.
2. Bills are rendered at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period may be made in advance. No allowance shall be made if service is suspended for less than one month.
3. Seasonal customers are required to contract for service on an annual basis and will be billed monthly.

**C. Rates and Charges**

The charge for Vacation Service is equal to 50 percent of the applicable residence or business local exchange access line rate, including the applicable rate for directory listings, starting on the date on which service is suspended.

**MISCELLANEOUS SERVICES**

**XIV. GROUP ALERTING AND DISPATCHING TELEPHONE SERVICE**

**A. General**

1. Group alerting and dispatching telephone service is available to volunteer fire departments, military bases, airports, industrial plants, and other organizations who have a requirement for making simultaneous emergency calls to a fixed group or groups of exchange telephones.
2. The service is furnished only in dial central office areas. The equipment is designed for calling individual line services.
3. A maximum of 20 individual lines per group within any one central office area may be connected for the group alerting service.
4. The subscriber releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or facilities associated with this service.

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MISCELLANEOUS SERVICES

XIV. GROUP ALERTING AND DISPATCHING TELEPHONE SERVICE (Continued)

B. Rates and Charges

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>5-Yr. Basic Termination Charge</u> <sup>(1)</sup>
1. Group calling common control equipment 20 exchange line maximum, each	\$6.00	\$20.00	\$800.00
2. Line equipment for terminating exchange lines, each	\$3.50		
3. Calling telephone set, each	<i>Regular rates and charges for private line telephone set</i>		
4. Line connections and rearrangements		<u>Installation Charge</u>	
Connections or any rearrangements of exchange lines subsequent to installation of exchange line terminating equipment:			
First line		\$10.00	
Additional lines connected or rearranged at the same line, each		\$1.00	

<sup>(1)</sup> The basic termination charge reduces 1/60 for each month the monthly rate is collected.

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**MISCELLANEOUS SERVICES**

**XV. DIRECT INWARD DIALING (DID) SERVICE**

**A. General**

1. Direct Inward Dialing (DID) Service consists of the central office switching equipment necessary to provide direct inward dialing from the local exchange and long distance telecommunications network to stations and attendant positions associated with customer premises switching systems.
2. The provision of DID Service is subject to the availability of Company facilities and telephone numbers and the utilization of appropriate customer premises equipment.
3. DID Service must be provided on all lines in a trunk or access line group arranged for inward service. The service does not contemplate the routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or access line group.
4. The operational characteristics of interface signals between Company-provided connecting arrangements and customer-provided switching equipment must conform to Company specifications.
5. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any customer-provided facilities obsolete, require modification of or otherwise affect the use or performance of such facilities.
6. The Company will provide directory listings in accordance with the regulations for Directory Listings in this Section. DID numbers furnished under these provisions are not entitled to free directory listings.
7. Customer-premises switching systems must be able to intercept unused numbers transmitted to the switching equipment.

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MISCELLANEOUS SERVICES

XV. DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

8. The rates and charges for this service contemplate the use of standard Company equipment and serving arrangements.
9. DID numbers are normally provided in blocks of 20 consecutive numbers. However, the blocks may be provided on a nonconsecutive basis if this is within the normal limitations of the serving office. The Company retains its rights to the telephone numbers used in DID Service as provided in Section 7 of this Tariff.

B. Rates and Charges <sup>(1)</sup>

	<u>Monthly Rate</u>	<u>Service Charge</u>
Group of 20 Working or Reserved DID Numbers, per group	\$8.60	\$51.00 <sup>(2)</sup>
DID One-Way Inward Trunk Termination In Central Office, per termination	\$95.20	<sup>(3)</sup>

<sup>(1)</sup> Applicable PBX Trunk charges are set forth in Section 1 of this Tariff.

<sup>(2)</sup> The Service Charge applies to the first group of DID numbers assigned to a customer per occasion.

<sup>(3)</sup> Applicable Service Charges are set forth in Section 2 of this Tariff.