

**GLOSSARY**

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By: Hopi Telecommunications, Inc.

**GLOSSARY**

**DEFINITIONS**

The definitions specified herein apply to the intrastate service and facilities furnished by Hopi Telecommunications, Inc. in the State of Arizona.

These tariff definitions cancel and supersede all other tariff definitions of the Company issued or effective prior to the approval date of this Tariff.

**ACCESS LINE**

A central office line that provides access to the telephone network for local and long distance telephone services.

**ADDITIONAL LISTING**

Any listing of a name or other authorized information in connection with a customer's directory listing in addition to that to which is provided at no charge.

**AIR LINE MEASUREMENT**

The shortest distance between two points.

**ANCILLARY DEVICES**

All terminal equipment except telephone instruments, PBX-PABX systems, key systems, and data services.

**ANSWERING EQUIPMENT**

Equipment that will automatically answer incoming calls and makes an announcement. It may also be equipped to record messages.

**APARTMENT HOUSE**

See HOUSEHOLD

**APPLICANT**

Any person, partnership, cooperative corporation, corporation, or any combination thereof, requesting affirmative service or action from the Company.

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**AUTHORIZED PROTECTIVE CONNECTING MODULE**

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

**AUTHORIZED USER**

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff, and (1) on whose premises a station of the private line service is located, or (2) who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

**BASE RATE**

A schedule rate for any class of exchange service.

**BUILDING (Same)**

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the wires or cables of the Company can be safely run, provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways, and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

**BUSINESS SERVICE**

Telecommunications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

**BUSINESS TRUNK**

A central office line that provides communications service to Key Systems, PBX Systems, and Data Equipment or any combination of these systems and equipment.

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**CALL**

An attempted communication, whether completed or not.

**CALLING AREA**

See "Local Service Area."

**CANCELLATION CHARGES**

A charge applicable under certain conditions when application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

**CAPTION LISTING**

The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business, names of individuals, etc.

**CENTRAL OFFICE**

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

**CENTRAL OFFICE AREA**

The area, within which the customer's lines are connected to the central office operating unit, or units, established by the Company.

**CENTRAL OFFICE BUILDING**

A building or portion of a building that contains one or more central offices. There may be more than one central office building in an exchange, and one central office building may serve more than one exchange.

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**CENTRAL OFFICE LINE**

See Access Line.

**CHANNEL**

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, by wire, fiber, radio or a combination thereof; and, provided by use of a single physical facility or route.

**CHANNEL TERMINAL**

The facilities required for terminating and connecting a channel of the base capacity to a service location and also the facilities required where, at the request of the customer, such an interexchange channel is terminated in a Company office.

**CIRCUIT**

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- (a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- (b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

**CLASS OF SERVICE**

A description of telecommunications service furnished to a customer that denotes such characteristics as nature of use (business or residence) or type of rates (flat- or message-rate).

**COMMUNICATIONS SYSTEMS**

Channels and other facilities that are capable, when not connected to exchange telecommunication service, of 2-way communication.

**COMPANY**

As used in this Tariff, Company is synonymous with Hopi Telecommunications, Inc.

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**CONDUIT**

A tubular runway for cable facilities.

**CONNECTING COMPANY**

A corporation, company, association, partnership or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

**CONNECTION**

Denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

**CONNECTION CHARGE**

See Service Charge.

**CONSTRUCTION CHARGE**

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Local Exchange Tariff.

**CONTINUOUS PROPERTY**

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

**CONTRACT**

The service agreement between a customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this Tariff.

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**CONTRACT PERIOD**

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipment under contract.

**COST OR COST BASIS**

Cost of equipment and materials provided or used plus the cost of installation including engineering, labor, supervision, transportation, right-of-way, and other items that are chargeable. This also denotes the actual expense incurred by the Company relating to the call-out of Company personnel.

**CUSTOMER**

Any person, firm, partnership, corporation, municipality, company organization or governmental agency furnished communication service by the Company under the provisions and regulations of this Tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

**CUSTOMER PREMISES INSIDE WIRE**

All wire within a customer's premises, including connectors, jacks, and miscellaneous materials associated with the wire's installation. Premises Inside Wire is located on the customer's side of the Company's premises protector. By definition, Customer Premises Inside Wire excludes riser and buried cable.

**CUSTOMER-PROVIDED TERMINAL EQUIPMENT**

Devices or apparatus and their associated wiring, provided a customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

**CUSTOMER TROUBLE REPORT**

Any oral or written report from a customer or user of telecommunications service received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though it may duplicate each telephone reported in trouble when several items are reported by one customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

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**DEMARICATION POINT**

The point of interconnection between Company communications facilities and the terminal equipment, protective apparatus or wiring at a subscriber's premises. The Demarcation Point is located on the customer's side of the Company's protector or equivalent, where a protector is not used, and consists of a modular jack or equivalent.

**DENIAL OF SERVICE**

See SUSPENSION OF SERVICE

**DIRECT BURIAL**

The installation of cables or conductors directly in the earth and not in conduit or duct.

**DIRECT CONNECTION**

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

**DIRECT ELECTRICAL CONNECTION**

A physical connection of the electrical conductors in the communication path.

**DIRECTORY**

A book that alphabetically lists each telephone customer with his address and telephone number.

**DIRECTORY ASSISTANCE SERVICE**

A service provided to assist customers in obtaining telephone numbers that are or are not listed in the directory.

**DIRECTORY LISTING**

The publication of the Company's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are able to ascertain the call number of a desired station.

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**DISCONNECT NOTICE**

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

**DISCONNECTION OF SERVICE**

An arrangement made at the request of the customer or initiated by the Company for violation of tariff regulations by the customer, for a permanent interruption of telephone service. A “final” bill would be rendered showing moneys owed to the Company as of the date the service was disconnected.

**DROP WIRE**

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer’s premises.

**ENTRANCE FACILITIES**

Facilities extending from the point entrance on private property to the premises on which service is furnished.

**EXCHANGE**

A unit established by the Company for the administration of telecommunications service in a specified area for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

**EXCHANGE ACCESS LINE**

A central office line which provides access to the exchange telephone network for local and long distance service.

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**EXCHANGE ACCESS SERVICE**

Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local Exchange Tariff.

- (a) Flat-Rate Service: A classification of exchange service furnished to a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.
- (b) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the circuit connected.
- (c) Foreign Exchange Service: A classification of exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving that area in which the customer is located.

**EXCHANGE AREA**

The area within which the Company furnishes complete local telephone service at the applicable exchange rates for that area.

**EXTENDED AREA SERVICE**

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long-distance message telecommunications charges.

**EXTENSION LINE**

A line that is connected to the same central office access line at a location other than the primary service location.

**EXTRA LISTING**

See ADDITIONAL LISTING

**FACILITIES**

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress.

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**FAMILY**

A group of two or more persons related by blood, marriage or adoption and residing together. A primary family consists of the head of a household and all (one or more) other persons in the household related to the head. A secondary family comprises two or more persons such as guests, lodgers, or resident employees and their relatives, living in a household or quasi-household (other than the negligible number or such groups among inmates or institutions) and related to each other.

**FLAT-RATE SERVICE**

A classification of exchange service furnished to a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use.

**FOREIGN ATTACHMENT**

A line, instrument, appliance, or apparatus connected to facilities of the Company and not owned or furnished by the Company.

**FOREIGN LISTING**

See DIRECTORY LISTING

**FOREIGN EXCHANGE SERVICE**

Exchange Service furnished under tariff provisions by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

**FREE LISTING**

See DIRECTORY LISTING

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**GRANDFATHERED COMMUNICATIONS SYSTEMS**

All communications systems (including their equipment, premises wiring and protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

**GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEMS**

All lawful connections via Company-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

**GRANDFATHERED CONNECTIONS OF TERMINAL EQUIPMENT**

All connections via Company-provided connecting arrangements of customer-provided terminal equipment lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Company-provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

**GRANDFATHERED TERMINAL EQUIPMENT**

All terminal equipment (including protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without Company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

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**HARM**

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

**HOUSEHOLD**

A Household comprises all persons who occupy a dwelling unit, that is, a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A Household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also the lodgers and employees, if any, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a Household.

**IDENTIFICATION NUMBER**

An identifying number of a particular model of “Conforming Device” attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission’s Rules and Regulations, Part 68.

**INDIVIDUAL LINE SERVICE**

A classification of exchange service furnished under tariff provisions that provides only one exchange access line shall be served by the circuit connected.

**INITIAL NONRECURRING CHARGE**

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

**INITIAL SERVICE PERIOD**

The minimum period of time for which service is provided.

**INSTALLATION CHARGE**

A nonrecurring charge associated with optional service features and may sometimes be called an “initial” charge, and may apply in addition to Service Connection Charges.

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**DEFINITIONS**

**INTERCEPT SERVICE**

A service arrangement provided by the Company whereby calls placed to a disconnected or discontinued telephone number are intercepted and the calling party is informed by an operator or by a recording that the called telephone number has been disconnected, discontinued, changed to another number, or that calls are received by another telephone.

**INTEREXCHANGE CARRIER (IXC)**

This term denotes Specialized Common Carriers, Domestic and International Record Carriers, and Domestic Satellite Carriers engaged in providing services as such carriers may be authorized by the Federal Communications Commission and/or the Arizona Corporation

**INTEREXCHANGE CARRIER POINT OF TERMINATION**

A discrete operational and equipment location of the IXC from which the IXC furnishes and administers common carrier communications services to its patrons, to which the IXC and its agents have unrestricted access, over which the IXC has control and provides security and at which the IXC has the capability of testing facilities operated or terminated at the location.

**INTEREXCHANGE PRIVATE LINE**

A communication path between two or more exchanges, and not connected for exchange telephone service.

**INTERFACE**

- (a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.
- (b) The point of interconnection between Company equipment and communications facilities on the premises of the customer. Also referred to as Demarcation Point.

**GLOSSARY**

**DEFINITIONS**

**INTERFACE EQUIPMENT**

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

**INTERLATA**

Long Distance Message Telecommunications Service where point locations are in a different Local Access and Transport Area (LATA).

**INTRALATA**

Long Distance Message Telecommunications Service where service point locations are within the same Local Access and Transport Area (LATA).

**INTRAEXCHANGE CHANNEL SERVICE**

Channel connecting two or more "Primary Terminations" in the same exchange.

**INTRAEXCHANGE SERVICE**

Telecommunications service confined wholly within a single exchange.

**JACK**

A modular outlet designed to permit the establishment of a connection between the local exchange facilities and terminal equipment with cords ending in plugs.

**KEY EQUIPMENT**

Switching keys located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the customer's system.

**KEY SYSTEM LINE**

A circuit connecting key system equipment with a central office.

**KEY TELEPHONE SET**

A telephone set equipped with keys or buttons in the housing.

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**KEY TELEPHONE SYSTEM**

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

**LABELING**

Registered terminal equipment and/or registered protective circuitry shall have prominently displayed on an outside surface information providing the registration number, the ringer equivalence number, the grantee's names, model number and serial number or date of manufacture.

**LINE**

See Access Line.

**LISTING**

See DIRECTORY LISTING

**LOCAL ACCESS AND TRANSPORT AREA (LATA)**

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Telephone Company exchanges that are grouped to serve common, social, economic and miscellaneous purposes.

**LOCAL CALLING AREA**

See Local Service Area.

**LOCAL CHANNEL**

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

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**LOCAL EXCHANGE SERVICE**

Provides for telephone communication within local service area in accordance with the provisions of the Local Exchange tariff, including the use of exchange facilities required to establish connection between exchange access lines.

**LOCAL MESSAGE**

A communication between two access lines within the local service area of the calling telephone.

**LOCAL MESSAGE CHARGE**

The charge that applies for a completed message that is made when the calling access line and the called access line are both within the same local calling area where a local message charge is applicable.

**LOCAL SERVICE**

The intercommunication (by means of facilities connected with a Company central office or offices and under the provisions of the Company) between access lines located in the same exchange or in different exchanges between which no toll rates apply.

**LOCAL SERVICE AREA (LOCAL CALLING AREA)**

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangements.

**LOCAL SERVICE CHARGE**

The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

Facilities furnished by means of wire, fiber, radio, or a combination thereof for telecommunications between access lines in different local service areas in accordance with the regulations and system of charges specified by the Company. The toll service charges specified are in payment for all service furnished between the calling and called access lines.

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**MAINTENANCE OF SERVICE CHARGE**

A charge made by the Company when a service difficulty or trouble report results from customer-provided equipment or facilities.

**MESSAGE**

A communication between two exchange access lines. Messages may be classified as local or toll.

**MILEAGE**

The measurement (airline, route, etc.) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

**MINIMUM CONTRACT PERIOD**

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

**MISCELLANEOUS COMMON CARRIERS**

Communications common carriers that are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.

**MOBILE TELEPHONE SERVICE**

Telecommunications service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established between a wire access line and a mobile or fixed unit or between two mobile or fixed units.

**MODULAR OUTLET**

See Jack.

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**DEFINITIONS**

**NETWORK CONTROL SIGNALING**

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

**NETWORK CONTROL SIGNALING UNIT**

The terminal equipment furnished, installed, and maintained by the Company for the provisions of network control signaling.

**NETWORK FOR PROGRAM TRANSMISSION CHANNELS**

The channel facilities connecting two or more stations of a customer when at all times or certain times the station form a distinct operating group.

**NETWORK INTERFACE**

See Interface.

**NONPUBLISHED TELEPHONE NUMBER**

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the telephone directory and is not made available to the general public by the Company.

**NONRECURRING CHARGE**

A one-time charge associated with certain installations, changes, or transfers of services, either in lieu of or in addition to recurring monthly charges.

**NORMAL CENTRAL OFFICE**

See Serving Central Office

**ONE-PARTY SERVICE**

Any exchange access line designed for the provision of exchange service to one premises.

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**OTHER COMMON CARRIER (OCC)**

Denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

**OTHER COMMON CARRIER TERMINAL LOCATION**

A discrete operational and equipment location of the OCC from which the OCC furnishes and administers common carrier communications services to its patrons.

**OUTLET**

See Jack.

**PAY TELEPHONE ACCESS SERVICE**

A service offered by the Company which provides a two-way, or optionally one-way originating-only pay telephone access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface. This service is sold to Pay Telephone Service Providers.

**PERMANENT DISCONNECT**

A discontinuance of service in which the facilities used in the service are immediately made available for use of another service.

**PERMANENT INSTALLATION**

Any installation that is constructed or placed on and permanently affixed to a foundation, and which is, or will be, used or occupied on a permanent full-time basis.

**PERSON**

Includes individuals, partnerships, corporations, governmental bodies, associations, and any other such entity.

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**PREMISES**

The same premises consists of:

- (a) The building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.
- (b) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.
- (c) The continuous property operated as a single farm whether or not intersected by a public road. In connection with inside moves, the same premises consists of the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

**PREMISES WIRING**

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Company's premises protector. By definition, Customer Premises Inside Wire excludes riser, buried and aerial cable.

**PREASSIGNED NUMBER**

A telephone number preassigned before service is actually established.

**PREWIRING**

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

**GLOSSARY**

**DEFINITIONS**

**PRIMARY TERMINATION**

Applied to channels that extend beyond the continuous property of a customer or the confines of a single building housing the premises of more than one customer. Also, denotes the first termination of such a channel at a station or PBX on the continuous property of a customer. When more than one customer's premises is located within the same building, the first termination of such a channel at that building constitutes a "Primary Termination." For purpose of this definition, the location of a "Primary Termination" for channel services associated with "Switching System Services" is considered to be at the "Switching System Services" serving central office. When the "Switching System Services" serving central office is not in the same exchange as the main location, the "Mileage Service Area" center for the main location will be used in lieu of the "Switching System Services" serving central office.

**PRINCIPAL CENTRAL OFFICE**

Refers to the central office in a single office exchange or to that office (usually the toll office) of a multi-office exchange that is designated as such for the purpose of measuring local and interexchange channel mileage.

**PRIVATE BRANCH EXCHANGE (PBX)**

An arrangement of equipment situated on a customer's premises, consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The PBX provides for intercommunications between these telephones for communication with the local exchange network and for Long Distance Message Telecommunications Service.

**PRIVATE BRANCH EXCHANGE TRUNKS**

Trunks that connect a Private Branch Exchange System with a central office for communication with the local exchange network and for Long Distance Message Telecommunications Service.

**PRIVATE LINE**

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

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**PRIVATE LINE SERVICE**

The channels furnished to a customer for communication between specified locations.

**PROTECTIVE CONNECTING ARRANGEMENT**

Equipment provided by the Company for electrical protection when facilities provided by other than the Company are connected with facilities provided by the Company.

**PUBLIC THOROUGHFARE**

A road, street, highway, lane or alley under the control of and kept by the public.

**PUBLISHED TELEPHONE NUMBER**

A number that appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory and which also appears in the information records for general public information.

**RATE CENTER**

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

**REFERENCE LISTING**

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

**REGISTERED PROTECTIVE CIRCUITRY**

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of the FCC Rules and Regulations.

**REGISTERED TERMINAL EQUIPMENT**

Terminal equipment which is registered in accordance with Part 68 of the FCC Rules and Regulations.

**RESERVED TELEPHONE NUMBER**

A telephone number reserved for use by the customer at some undetermined future date.

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By: Hopi Telecommunications, Inc.

**GLOSSARY**

**DEFINITIONS**

**RESIDENCE EXCHANGE ACCESS LINE**

An exchange access line used to provide exchange telephone service to a residence customer.

**RESIDENTIAL SERVICE**

Telecommunications service furnished to customers when the actual or obvious use is for domestic purposes.

**ROTARY DIAL SERVICE**

A service arrangement whereby calls are originated through the use of a telephone equipped with a rotary dial instead of pushbutton keys.

**ROTARY LINE SERVICE**

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

**ROUTE MEASUREMENT**

The physical length of a circuit between two points.

**SAME BUILDING**

See BUILDING.

**SAME PREMISES**

See PREMISES.

**SERVICE CALL**

A visit to a customer's premises in connection with a service difficulty. See also Maintenance of Service Charge.

**SERVICE CHARGE**

A nonrecurring charge applying to the provisions of telephone service.

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**DEFINITIONS**

**SERVICE DROP**

Facilities used to connect buried, aerial, or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

**SERVICE POINT**

A rate center (usually an exchange) in which a customer's service is located, or an interexchange channel terminated in a Company office at the request of the customer. Where a service location is not an exchange, the location of the service is considered to be an exchange for the purpose of this definition.

The point on the customer's premises where channels provided by or furnished to the customer terminate in transmitting and receiving terminal equipment or in switching equipment used, at least in part, for communications with customer provided terminal equipment located on the premises.

**SERVING CENTRAL OFFICE**

The central office from which a customer's telephone service is normally provided.

**SIGNAL CONDITIONING EQUIPMENT**

That equipment connected to a channel to condition signals generated by data terminal equipment.

**SINGLE CHANNEL (Half Duplex)**

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

**STATION EQUIPMENT**

Customer-owned equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

**STATION INSTRUMENT**

A telephone set including the cord.

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**DEFINITIONS**

**SUBSCRIBER**

Any person, firm, partnership, corporation, municipality, company organization or governmental agency furnished communication service by the Company under the provisions and regulations of this Tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

**SUPERSEDURE OF SERVICE**

The immediate assumption of service provided to a customer discontinuing service by a qualified applicant who is to take the service at the same premises. Supersedure of service is predicated upon the customer and the applicant giving written notice to the Company and the payment of outstanding charges against the service.

**SUPPLEMENTAL CONTRACT**

A contract for service, equipment, or facilities in addition to that provided for under the original contract.

**SUSPENSION OF SERVICE**

An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.

**TARIFF**

The schedule of the Company containing all rates and charges stated separately by type or kind of service and customer class, and the rules and regulations of the Company stated separately by type or kind of service and customer class.

**TELECOMMUNICATIONS SERVICES**

The various services offered by the Company as specified in this Tariff.

**TELEPHONE NUMBER**

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "Central Office Designation."

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**GLOSSARY**

**DEFINITIONS**

**TELEPHONE OR TELECOMMUNICATIONS NETWORK**

The local telephone exchange and long distance message telecommunications facilities, or network; both interstate and intrastate.

**TELEPHONE STATION**

A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmitting and receiving telephone messages.

**TEMPORARY DISCONNECTION**

See SUSPENSION OF SERVICE.

**TEMPORARY SERVICE**

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

**TERMINAL EQUIPMENT ACCESSORIES**

Devices, apparatus and associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the telecommunications system of the Company are connected either electrically, acoustically or inductively.

**TERMINATION AGREEMENT**

An agreement between the Company and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

**TERMINATION CHARGE**

A charge made to liquidate a customer's obligation for termination of service prior to the expiration of the initial contract period.

**TERMINATION OF SERVICE**

The discontinuance of service or facilities provided by the Company, either at the request of the customer or by the Company under its regulations concerning cancellation for cause.

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**GLOSSARY**

**DEFINITIONS**

**TIE LINE**

A circuit connecting two switching systems (PBX and/or Automatic Call Distributor Systems) for the purpose of communicating between the stations connected.

**TIE LINE MILEAGE**

The measurement upon which the rate for tie lines is based in accordance with tariff provisions.

**TOLL MESSAGE**

A communication between two exchange access lines, with the called access line being outside of the local service area of the calling access line from which the message originates.

**TOLL RATE**

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

**TOLL SERVICE**

That part of the total telephone service rendered by the Company which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Company.

**TONE DIALING SERVICE**

A classification of exchange service, furnished from certain central offices, whereby calls are originated through the use of tone-dial instruments in lieu of a rotary-dial instrument.

**TRUNK**

A telephone communication path connecting a central office and customer premises equipment, used in the establishment of end-to-end service.

**TWO-POINT INTRAEXCHANGE CHANNEL CONNECTION**

A channel connecting two Primary Terminations in the same exchange.

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**GLOSSARY**

**DEFINITIONS**

**UNDERGROUND SERVICE CONNECTION**

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

**VOICE-GRADE FACILITY**

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

**WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls.

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**GLOSSARY**

**SYMBOLS FOR TARIFF CHANGES**

The following symbols are used in the right-hand margin to denote changes or revisions to material contained within this Tariff.

- (C) Change in Regulation
- (D) Discontinued Rate or Regulation
- (I) Rate Increase
- (N) New Rate or Regulation
- (R) Rate Reduction
- (T) Change in Text, but no change in Rate or Regulation

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